



CORPORATE OVERVIEW

Information Technology
& Audio Visual Solutions



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GST Corporate Headquarters

ABOUT GST

GOLDEN STAR TECHNOLOGY (GST) headquartered in Cerritos, CA, is a leading provider of IT and AV solutions and services for public sector entities, commercial enterprises, and government agencies.

Our history conveys our market strength and customer commitment. Founded in 1985, GST has grown by offering the widest breadth of products, custom tailored solutions, and exceptional customer service across industry-leading and visionary technologies.

CORPORATE PROFILE

- Established in 1985
- Headquartered in Cerritos, CA
- Global Office Locations
- Diversity Status – Woman, Minority, Small Business
- ISO 9001:2015 Certified
- ISO 20243-1:2018 Certified
- Low Voltage Contractor License

GST APPROACH

- Proof-of-Concepts & Technical Briefings
- Dedicated Account Management Team
- Worldwide Warehousing & Staging Facilities
- Government and Public Sector Contracts
- World-class Solutions Center & Training Room
- Worldwide Integration Facility



COMPLETE TECHNOLOGY PRODUCT LINE

- Desktops / Workstations / Notebooks
- Peripherals / Cables / Accessories
- Networking Devices & Wireless
- Enterprise Server Systems
- Software and Platform Management
- Enterprise Storage & Backup
- Audio Visual Hardware & Control Systems



TECHNICAL SERVICES AND SUPPORT

- CONUS/OCONUS Support Presence
- Installation / Integration / Configuration
- Asset Tagging / Etching / RFID / Imaging
- Break-Fix Support & Maintenance
- Help Desk & Technical Support Agreements
- Warranty Services & Claims
- Managed Print Services



PROFESSIONAL SERVICES

- Infrastructure Assessment & Design
- Networking Switches & Wireless Implementation
- Racking & Cabling
- Desktop & Server Virtualization
- Audio Visual Configuration & Installation
- Manage Services & Remote Monitoring
- Systems & Infrastructure Management



PROCUREMENT MANAGEMENT SERVICES

- Supply Chain & Logistics Management
- Online E-Commerce Tools
- Warehouse & Staging
- Electronic Reporting
- RMA Management
- Asset Management
- Lifecycle Management
- International Logistics

MANAGED SERVICES



MONITORING & ALERTS

- 24x7x365 monitoring
- Data center alerts
- Security alerts



DOCUMENTATION & REPORTING

- Maintenance & warranty list
- Asset & software inventory
- Customized reports



SERVICE DESK

- Local GST service desk
- Remote desktop management
- Comprehensive ticket reporting



HARDWARE SUPPORT

- Software updates & patching
- Routine maintenance
- Basic warranty support
- System upgrades



PREVENTATIVE MAINTENANCE

- System health check
- Software & patching updates
- Restoration testing



BACK-UP SUPPORT

- On-site backup maintenance
- Backup strategy & planning
- Backup checks



CLIENT MANAGEMENT

- Strategic review meetings
- Product procurement services
- Vendor liaison
- Industry updates and roadmaps



CYBERSECURITY SUPPORT

- Web content filtering
- Vulnerability reports
- Firewall maintenance
- Endpoint security updates

GST provides expert resources and services in an increasingly complex domestic and international transportation environment. By selecting the combination of logistics services that best complements your requirements, you can ensure products arrive anywhere in the world in a manner that speeds your business process.

WORLDWIDE LOGISTICS & SERVICES

INTERNATIONAL LOGISTICS

GST's knowledge of international shipping regulations allow us to offer door-to-door service for your company's international requirements. Our experienced international specialists will provide support to ensure your international shipment is handled according to your specification.

WAREHOUSING & JUST-IN-TIME DELIVERY

GST's supply chain integration allows you to react to rapid changes in the market place while minimizing your investment risks and operational costs. GST can provide centralized inventory storage as well as timed and staggered delivery per your roll-out schedule. We can deliver products from multiple manufacturers in one shipment with consistent labelling and tracking.

TRANSPORTATION

GST's transportation services is designed to meet unique shipping logistics or delivery requirements not covered via standard options. These services include: lift gate delivery, "inside" delivery, unboxing of equipment, and trash removal. GST provides the required tax and export compliance documentation.

Business operations require 24/7 support and monitoring. GST's customized services extends beyond staff augmentation. GST's certified and trained professionals can provide the necessary services to meet your mission-critical objectives and business workflow.

INTEGRATION ■ DEPLOYMENT ■ SUPPLY CHAIN SERVICES

PROCUREMENT & STAGING

GST expansive global warehouse facilities allows us to provide unique post services such as staggered/staged deployments, as well a procurement and warehousing of critical solutions that may become End-of-Life (EOL). This provides continuity of the business without the need for new product testing delays.

SYSTEM CONFIGURATION

GST's engineers, technicians, and program managers ensure that every system is configured to meet program specifications as well and integration compatibility with other systems in the environment. Our processes and procedures ensure correct installation and configuration of the hardware and software on each of the system platforms.

SOLUTION CENTER ACCESSIBILITY

Our Solutions Center is available 24/7 for on-site and virtual connection for your engineers to pilot and test various solutions and platforms. GST also provides on-site "fly-away" kits for on-site testing.

QA & SYSTEM TESTING

All quality assurance, safety, and quality are governed by GST's ISO 9001:2015 Quality Management System. In addition, GST adheres to all manufacturing standards, as well as strict safety and secure protocols, in order to ensure consistency and quality. GST Integration Center is electrostatic discharge (ESD) and foreign object debris (FOD) compliant.

GST INTEGRATION CENTER

GST's Integration Center provides an efficient and cost effective way to provide consistent quality deployments. Our engineering staff has extensive design experience with enterprise equipment and systems. We can assist with initial rack design, create assembly and verification procedures, manage and prototype modifications, and ensure compliance with appropriate standards. GST follows detailed program IT architecture schematics and strict ISO 9001 quality work instructions to guarantee craftsmanship.

The preparation, planning, and deployment of IT and AV Infrastructures are time intensive and cost prohibitive. GST integration and supply chain services offer the perfect balance of efficiency and performance, providing much needed bandwidth to your team.

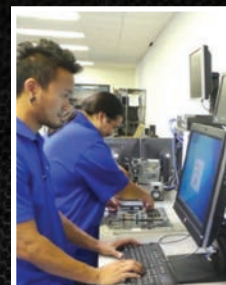
BENEFITS

Rack integration services from GST eliminate the labor-intensive tasks you must perform each time you install new server clusters, storage devices or networking equipment. By relying on GST professionals to rack and cable your data center systems, you are ensured consistency and high quality.

GST SERVICES

GST is the definition of a full-featured technology services provider. GST has the infrastructure to facilitate numerous multifaceted, multimillion dollar projects - simultaneously. Our offerings contain only proven systems, unparalleled technical support, expert design and architecture engineering, and a comprehensive project/program management team.

DELIVERING
CUSTOM BUILT
SOLUTIONS
ACROSS THE GLOBE



Our ISO 9001:2015 certified process ensures that your systems are configured and tested with the highest level of care and oversight.

DOCUMENTATION

Racks are shipped with full user documentation, including hardware and software schematics and a complete system configuration guide. Control of design and assembly documentation is rigorously governed to ensure timely updates as changes are implemented.

AUDIO VISUAL SOLUTIONS

GST is one of the preeminent AV integrators and solution providers in the United States. Our highly consultative approach has made us a trusted advisor to some of the world's top companies. GST's design expertise, customized solutions, and certified team serve to create successful audio visual projects.

AUDIO VISUAL SOLUTIONS

- Digital Signage & ePosters
- Security, Surveillance & VMS
- Unified Communications
- Video Conferencing System
- Electronic Whiteboard
- AV Control Systems
- Projectors & LCD Screens
- Distance Learning
- Training Rooms
- Lecture Capture
- Network Audio
- Video Wall
- Learning Assistance Center

SERVICES & SUPPORT

- Design & Engineering
- Structure Cabling
- CAD & Writing Schematics
- Installation & Integration
- Programming Control Systems
- Warranty Support
- Help Desk Services
- Training
- Screen/Display Mounting
- Projector Installation
- Video Conferencing System Installation
- Surveillance System Installation
- Infrastructure Design & Construction

WE ARE VERSATILE
AV SYSTEMS INTEGRATOR

Through our partnerships with key AV industry manufacturers and vendors, GST offers the most advanced and integrated audiovisual solutions.

- Extensive experience in providing AV solutions and services to corporate, government and education sectors
- Service professionals certified in the latest technology, products and services
- Full AV and IT integration and interoperability
- Design and integrate customized solutions to meet client's requirements and specs

SOLUTIONS CENTER

The **GST SOLUTIONS CENTER** is a multi-million dollar state-of-the-art training and demonstration facility located at our corporate headquarters in Cerritos, CA. This multivendor facility offers technical training, proof-of-concepts, solution demonstrations and visibility to the newest technologies. Our certified engineers and technical resources empower you to invest confidently in technology that meets your business needs.

TECHNOLOGY SOLUTIONS

- Storage & Backup Solutions
- Advanced Management Software
- End User Computing
- Enterprise Cloud Infrastructure
- Networking & Wireless
- Virtual Environment Solutions
- Data Center Infrastructure
- Mobile Device Management
- Audio Visual Solutions

SOLUTIONS CENTER ACCESSIBILITY

Our Solutions Center is available 24/7 for on-site and virtual connection for your engineers to pilot and test various solutions and platforms. GST also provides “fly-away” kits for on-site testing.

GST SOLUTIONS APPROACH

GST provides a detail assessment of your environment and recommends the very best solutions to suit your needs. The GST solution design approach involves the integration of our professional team members, advanced business methodology and best-of-breed technology into a custom-created solution.

KEY OFFERINGS

- Technical Strategy Briefing
- Proof-of-Concept Workshop
- Live Product Demonstration
- Vendor Interoperability
- Performance Benchmarking
- Hands-On Technical Training
- Best Practices Workshop

CONTRACTING OPTIONS

GST contract vehicles allow our public sector and commercial customers to streamline and simplify the procurement process from a single source at a substantial savings. Customers can avoid the solicitation process, save resource time, and receive competitive pricing.

MAJOR CONTRACT VEHICLES

- GSA Schedule
- California Multiple Award Schedule
- E-Rate Spin
- NASPO
- NCPA
- PEPPM

PUNCHOUT INTEGRATION

- Product Catalog or Storesite
- Procurement Quality Control
- Simplified and Centralized Purchasing

SOCIO-ECONOMIC SET-ASIDES

- Woman-Owned Small Business
- Small Business Administration Certified
- Minority-Owned

